

What don't we insure?

Loose diamonds and gemstones

We cannot insure loose diamonds or gemstones. They must be in a piece of jewellery to be covered by Q Report.

This loose material is often defined as “personal collections” or commercial merchandise which cannot be worn.



Jewellery in poor condition

If your client has an older item of jewellery (possibly a family heirloom) they wish to insure and it is showing clear signs of damage to the stones or setting, we will require that it be repaired and be in “good condition”, prior to insurance being issued.

As a Q Certified Jeweller, this responsibility falls on you.



Gold bullion and loose coins

Q Report does not insure gold bullion or loose coins. The exception to this is in the case of a coin which is set into an item of jewellery such as a ring, pendant or bracelet.



Q Report cannot create a policy under a business or company name. All policies must be created in the name of an individual.

Protect the things you love.



www.qreport.com.au // 1300 882 018